



August 10, 2020

Director Andrew Myerberg
Office of Police Accountability
PO Box 34986
Seattle, WA 98124-4986

Dear Director Myerberg,

Please see the below Management Action response

Case Numbers: 2020OPA-0199 / 2020COMP-0009

Topic: Involuntary Mental Health Transport

Summary of the Management Action: Employee told a subject that she would not be billed for an ambulance transport because she was being involuntarily detained and that the cost would be billed to the city. The subject later received a bill for the ambulance.

Original Recommendation: Send a reminder to the Patrol Operations Bureau that ambulance transports are billed to the subject's insurance agency and, where the subjects do not have insurance, to the subjects directly.

Action Taken: On Tuesday, August 4, 2020 the Audit, Policy and Research Section sent out an SPD All email stating the following:

"OPA has seen cases in which officers inaccurately informed subjects that they would not be billed for an ambulance transport for involuntary detention. The Department reminds officers that ambulance transports are billed to the subject's insurance agency and, where the subjects do not have insurance, to the subjects directly."

SPD Considers this Management Action: Fully Implemented

Sincerely,

A handwritten signature in blue ink, appearing to read "L. Cordner".

Assistant Chief Lesley Cordner
Professional Standards Bureau